

The Stitching Project

Operated by **Kayef Stitching Project LLP**

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Terms and Conditions.

Prices quoted are valid at time of discussion, if some time has passed [+ 1 month] do check in with us as we will have to check current market rate for supplies.

1. order to be confirmed via emailed pictures and /or posted samples.
2. samples will be sent at client's expense for postage and cost of samples
3. upon agreement reached for designs, colours, sizes/metrage an Pro forma invoice will be generated stating order.
4. Before production can start 50% deposit is required, balance payable upon despatch of goods
Payment can be made via Bank transfer to our Indian account.
5. all postage and packaging responsibility of client- we will advise on options available.

Costs.

1. all costs relating to the materials and manufacture of your order as per itemised production agreement on designs.

Order Size.

We are trying to deliver the best quote we can to you, size of order is a major factor in this....

- Rates-Garments- are valid for minimum 100 pieces per colour per style. 15% extra will be charged for quantities under 100.
 - Rates –Home wares are valid for minimum 50 pieces per colour per style- cushions, large items like quilts colour is not a problem to vary. 15% extra will be charged for quantities under 50
 - EXCEPTION- items with Craftmark Hand stitch label minimum 25 items per style.
- 60% advance must be paid upon receipt of Proforma Invoice, before production. Remaining 40% must be paid before shipment is dispatched.
 - All orders require 90 day lead time.
 - All rates are from our workshop in Pushkar, Rajasthan. All prices are inclusive of basic packaging. Items are put in a plastic wrap bag and then put into cartons. Please specify any special packaging instructions and requests.
 - Except for shipping documents, all courier charges must be paid by the client

We have found it is very time consuming trying to manage small order counts; we still have same running around/sourcing costs, stitching and cutting takes longer per item because of having to sort batches etc. Still happy to consider smaller orders –Please feel free to discuss this further with us.

Labels

- We supply our designs with our label in them and a simple wash label.
- We are happy to put your label in our designs and a wash label specific to your needs BUT you will need to supply those labels. We can have them made here and stored for your orders, and bill you for the cost of making if you like
- Our designs will appear in our shop and other clients will have them as well.

- If you want exclusive designs please talk to us- we are happy to work with you to create designs to your requirements that are then exclusively your work.

Note :

- our designs will appear in our website shop from time to time. We do not intend to compete with you price-wise so if you notice our price is less than what you intend to sell at please let us know and we will adjust our price to equal yours.

Samples

Happy to make samples for you or modify our existing designs to suit your needs.

We carefully note time taken to make samples/ patterns/ modifications and will charge you for them- ask if you want to know our current rate.

When making a design that is yours we need to make a sample to keep in your file to work against on repeat orders- you'll be charged for this sample- generally we make it out of a simple cheaper cloth. Once you are finished with that design we will send the sample onto you.

Privacy

We are careful to respect your privacy- we don't show clients work to other people, nor do we disclose who we are working with unless you specifically wish that to happen.

Some of our clients like to access the stories of our workshop, we are happy for them to do so, our people have all given permission for their photos to be used.

Postage/courier

All postage/courier and packaging costs responsibility of client- we will advise on options available. Upon finalisation of design for production we will indicate weight per item to help estimate postage.

Phone calls- for us are cheap – a few \$ for 20mins. We are happy to phone you if you request, and bill you for the call [our phone service gives an immediate price]
Viber and WhatsApp are excellent for sharing images and quick notes.

Returns- please examine your order carefully upon receipt we need to be notified of problems within 7 days. Any items with faults/ deviations from agreed samples we will supply and post replacements.

Paperwork

We dispatch orders with required paperwork to clear customs in India.
You will need to advise us of your /your countries requirements.

Possibilities

2. we have extensive contacts with hand weavers and utilise a wide range of khadi hand loom fabrics.
3. Hand block print printed fabrics can be commissioned using our existing blocks or having new blocks made to your design.
4. Hand stitched details- we have a group of village ladies who do hand stitch for us.
5. Re-cycled sari fabrics- from fine silk to heavy brocade, cotton and polyester. We have a good relationship with a number of merchants who can reliably source a variety of types of second hand saris

Consultancy fees- we undertake to make goods to your request, and will source materials here to fulfil your order, if design input is desired, we are happy to work with you, a fee will need to be first negotiated for our time.

Note.

- Pushkar has a lot of small garment manufacture for foreign clients and is well known for leaking of designs- we have our own workshop and do not allow "local visitors" on site and can assure complete confidentiality of designs. We do not out-source our stitching work to ensure your confidentiality. Other clients are not shown your work.

Notes on time factors

I mention these factors to let you know we have every intention of being quick with our service and will endeavour to maintain adequate stock at our office to fulfil orders. Special orders or if a high demand arises at any given moment may take a little longer to fill.

- All are produced locally in the Pushkar area of Rajasthan; working in India is a little different to working in the west....times and schedules vary- our festivals fall at different times of the year to those of the west and are all encompassing for local people. We also have a lot of them!
- Weather has a large and direct impact on our lives when or if it rains for the monsoon in July/ August all block printing slows down or stops as the moisture in the air is not conducive to good prints, Dyed fabrics do not dry at this time so take weeks instead of days.

A family wedding takes nine days of festivities and ceremonies- stitching will stop at these times.

This is India, many things are possible, tell us what you dream of and we will see if we can help you make it.